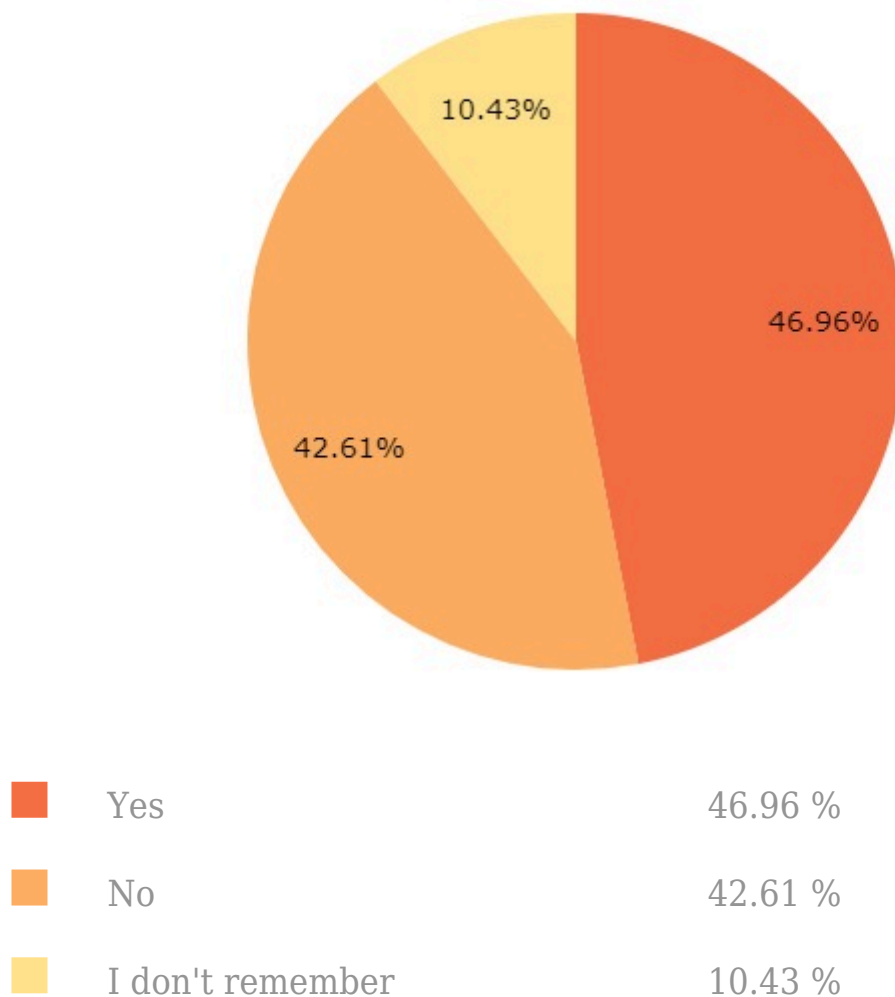


Q.1 Have you contacted EHS during the past three months?

Total responses 115

Total skipped 0

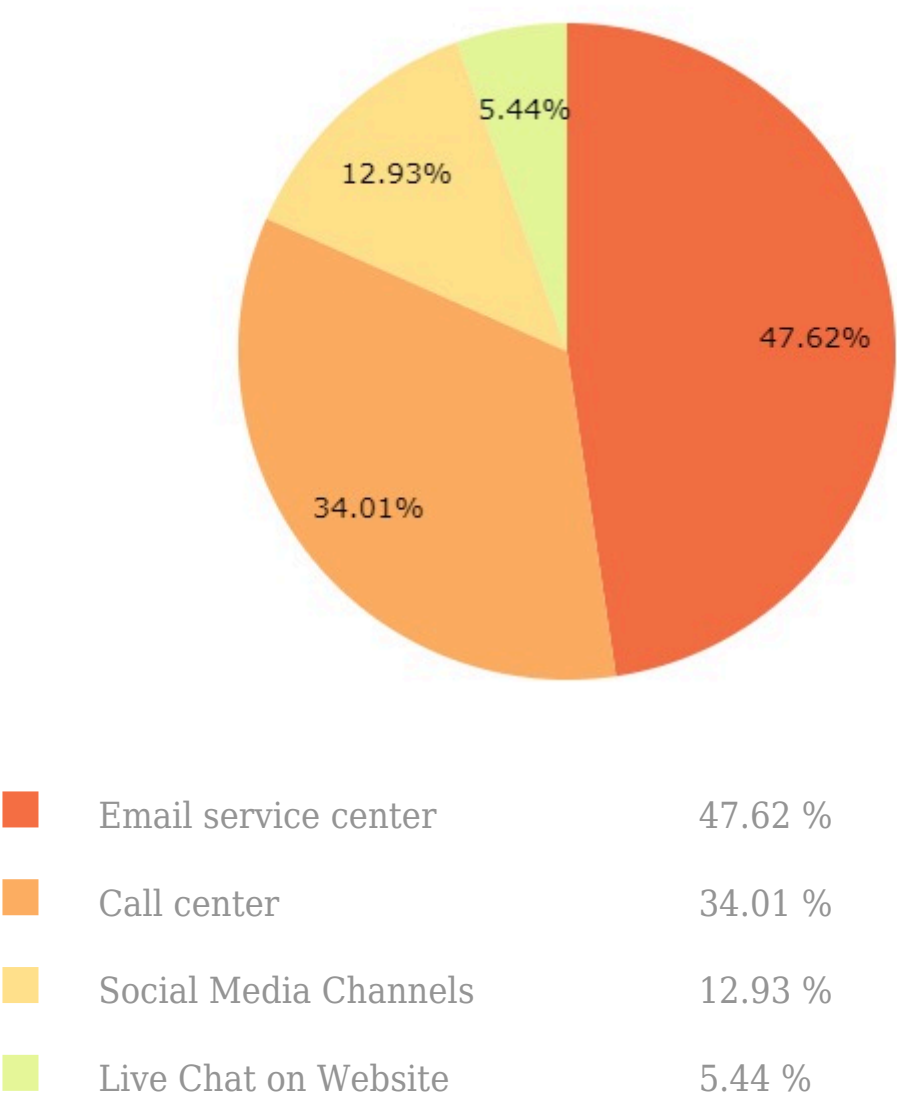


Q.2

Which channel do you prefer to use to reach us?

Total responses 115

Total skipped 0

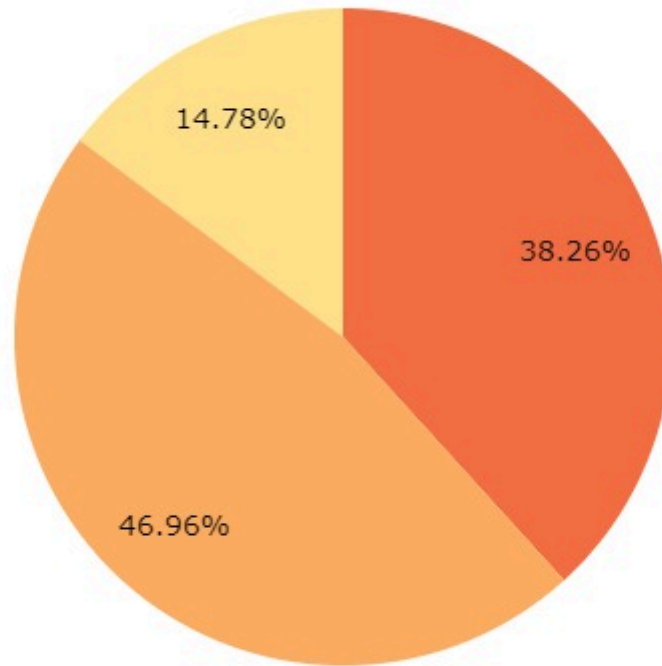


Q.3

Are you satisfied with your experience in communicating with EHS and the time taken to respond?

Total responses 115

Total skipped 0



<div></div>	Very satisfied	38.26 %
<div></div>	Satisfied	46.96 %
<div></div>	Not satisfied	14.78 %

Q.4 Do you have any suggestions to develop the communication channels with EHS?

Total responses 52

Total skipped 63

1. Good
2. nil
3. Nil
4. Nil
5. Easier access ability and faster means of solving issues
6. No

7. NO
8. Poor development in al Dhaid hospital
9. No
10. In AL Dhaid hospital request the management team to hire few English speaking employees.
11. It's already so so better.
12. Now don't have idea about so. I cannot give suggestion About EHS.maybe nexttime thanks.□
13. No
14. Receptionist should know the procedure if insurance. At least they have to direct to insurance.
15. No
16. متابعة الأشخاص قبل ل الموعد بيوم واعطاءهم برنامج صحي
17. No
18. No
19. شكرا لكم
20. thank u for taking care of us
21. No
22. This center is bad
23. None
24. They should be able to communicate in proper English at least, if not perfect.
25. No
26. اتمنى تطبيق وعد حكومة الامارات في مستشفى والاهتمام جداً بالمحور الاول وهو الانسان
27. No
28. None
29. No u r all very good
30. No suggestion
31. If you upgrade and simplify the procedures on your homepage and make your application for devices
32. Nobody have a good communication in al Dhaid hospital
33. No
34. No, thanks
35. /
36. we want phone number to reach EHS,and should replay to our call
37. no
38. Delayed which affect the work flow
39. PLEASE ROVIDE HIGHER AUTHORITY'S DETAIL THROUG MAIL,SO WE CAN REPORT ISSUES

AND SUGGESTIONS

- 40. they are less respond with office contact number, the respond on email is mush faster
 - 41. nil
 - 42. To reply as early as possible through mail I wrote one mail
 - 43. I am first time contacting this Hospital.
 - 44. none
 - 45. No
 - 46. Thanks
 - 47. Every thing is Perfect, Excellent Service!
 - 48. My experience it is more secured by email as a means of communication channels.
 - 49. No one responding on IP Phones. No one is responding on emails.
 - 50. No
 - 51. No
 - 52. No
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