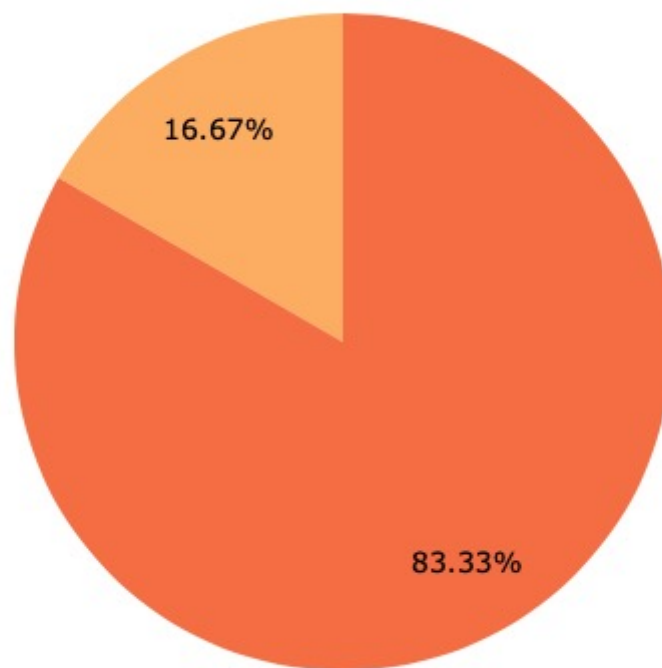


Q.1 Are you keen to communicate with the Ministry of Health and Prevention?

Total responses 6

Total skipped 0



■ Yes	83.33 %
■ No	16.67 %

Q.2 How to evaluate your experience?

Total responses 4

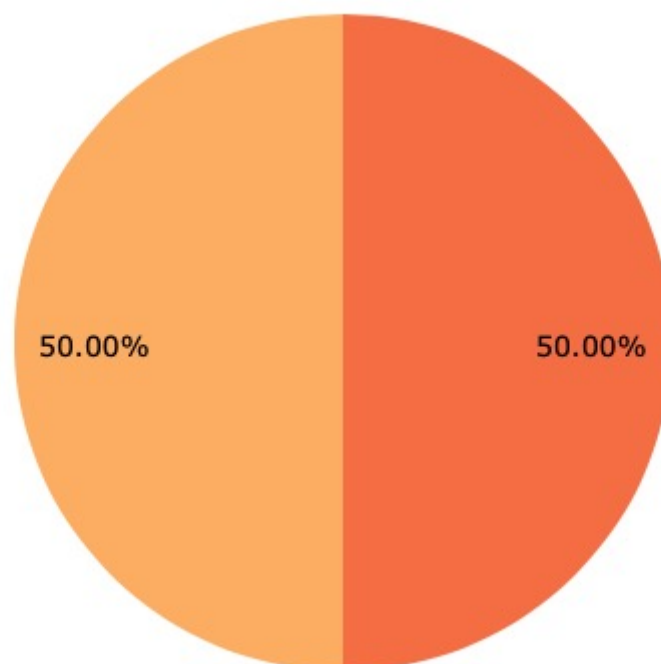
Total skipped 2



1. Average
 2. Need improvement
 3. refusing to provide final medical report
 4. good
-

Q.3 What are your favorite channels to communicate and learn about the ministry's most important services?

Total responses 6

Total skipped 0



	Social media channels	50 %
	Email	50 %

Q.4 Please explain the reasons for your choice.

Total responses 4

Total skipped 2

1. Ease of access
 2. Social media is a new tech in today's generation where each person in this planet is somewhere or the other interconnected through Social Media channel whether it is FB or Insta or Whatsapp etc
 3. for medical report
 4. because we use social media everyday
-

Q.5 What are your proposals for developing and strengthening communication between the Ministry and its customers?

Total responses 4

Total skipped 2

1. create a digital automation for contacting and query resolution
 2. Ministry should use new technology such as IOT (Internet of Things) Integrated to information device where health authority can easily communicate with it's people by effective mode of communication such as health wrist watch etc
 3. always saying under process
 4. replying fast with the customers
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