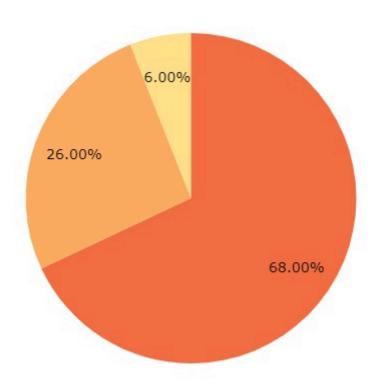
Q.1 What do you think about the methods used by the Ministry of Health and Prevention in spreading awareness and introducing its electronic / smart services?

Total responses 50

Total skipped 0



- Innovative ways, very useful and 68 % adds value.
- Traditional methods, can be 26 % improved.
- Old methods and do not provide any 6 % added value.

## Q.2 Share your ideas and suggestions to develop MOHAP smart Services

Total responses 3

Total skipped 47

## 1. live chat

- 2. 1- All communication between the employee and employer shall be through the Emails, 2- All problems coming to the MOHAP shall be replied appropriately to the concerned person directly. because he is waiting for the response. (positive or Negative) according to law and giving the justice. 3- In certain cases the employee shall be called for the meeting directly for clearification of the points because he is the one who knows about situation and every thing may not be documented. 4- Smart service is the best service And in some situations Robots gives better service than the human beings and factor of human error is eliminated.
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