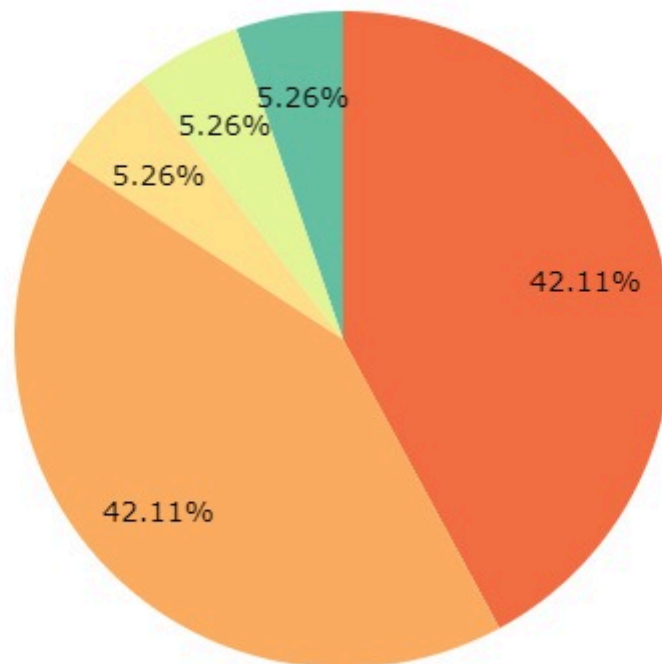




Q.1 Region

Total responses 19

Total skipped 0

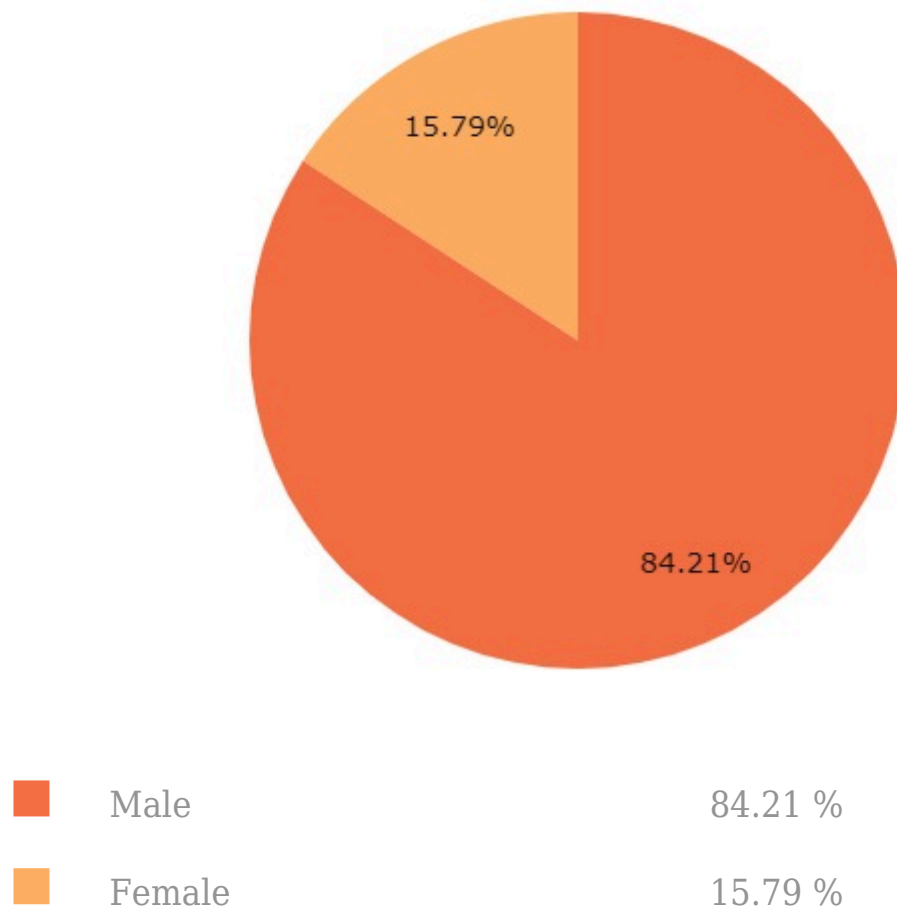


■	Abu Dhabi	42.11 %
■	Dubai	42.11 %
■	AL Sharjah	5.26 %
■	Ajman	5.26 %
■	Ras Al Khaimah	5.26 %

Q.2 Gender

Total responses 19

Total skipped 0



Q.3 Nationality

Total responses 17

Total skipped 2

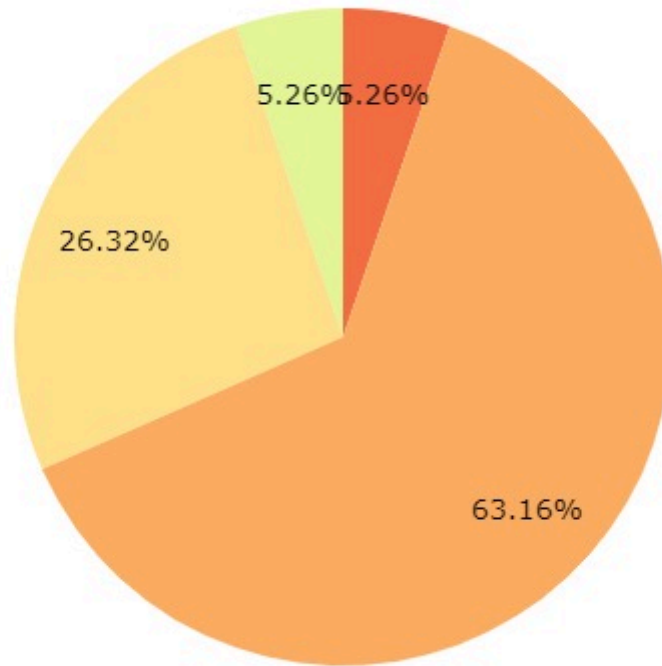
1. Pakistan
2. jordan
3. Pakistani
4. Pakistani
5. UAE
6. Pakistani

7. Pakistani
 8. banglageshe
 9. India
 10. indian
 11. Inadan
 12. INDIA
 13. Pakistani
 14. الامارات
 15. فلسطين
 16. India
 17. Indian
-

Q.4 Age group

Total responses 19

Total skipped 0



■	18-24	5.26 %
■	25-34	63.16 %
■	35-44	26.32 %
■	45-54	5.26 %

Q.5 Social status

Total responses 12

Total skipped 7

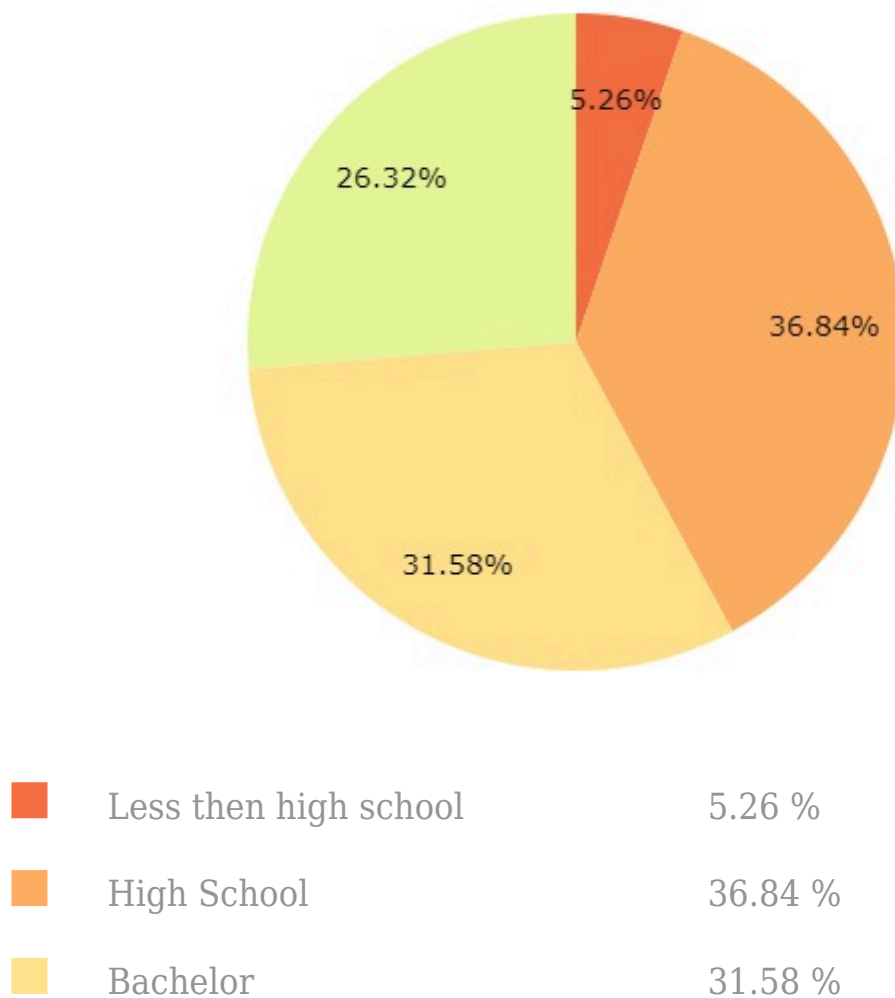
1. Married
2. Singel
3. House wife
4. Single
5. Marred
6. ffg

- 7. married
 - 8. Fb yousar
 - 9. Working
 - 10. Married
 - 11. أصحاب الهمم
 - 12. Private
-

Q.6 Qualification

Total responses 19

Total skipped 0





M.A.

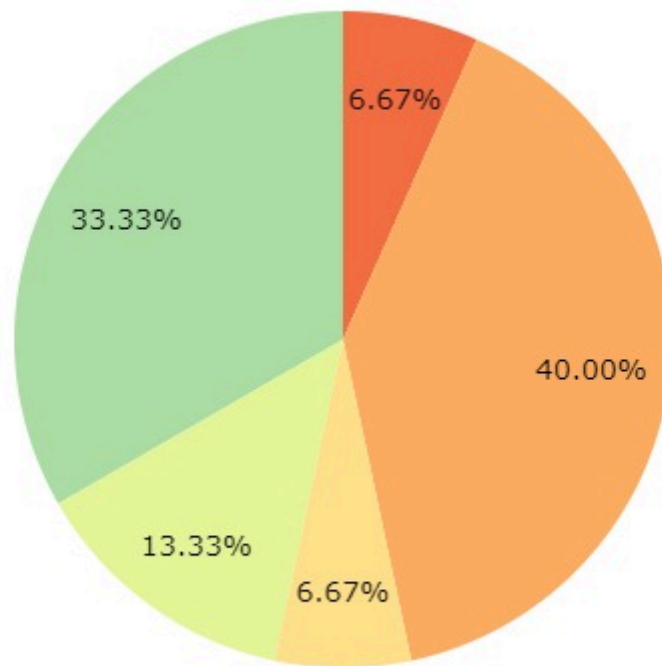
26.32 %

Q.7

Rate your phone hold time until your all is received

Total responses 15

Total skipped 4



Very satisfied

6.67 %



Satisfied

40 %



Neutral

6.67 %



Dissatisfied

13.33 %



Very Dissatisfied

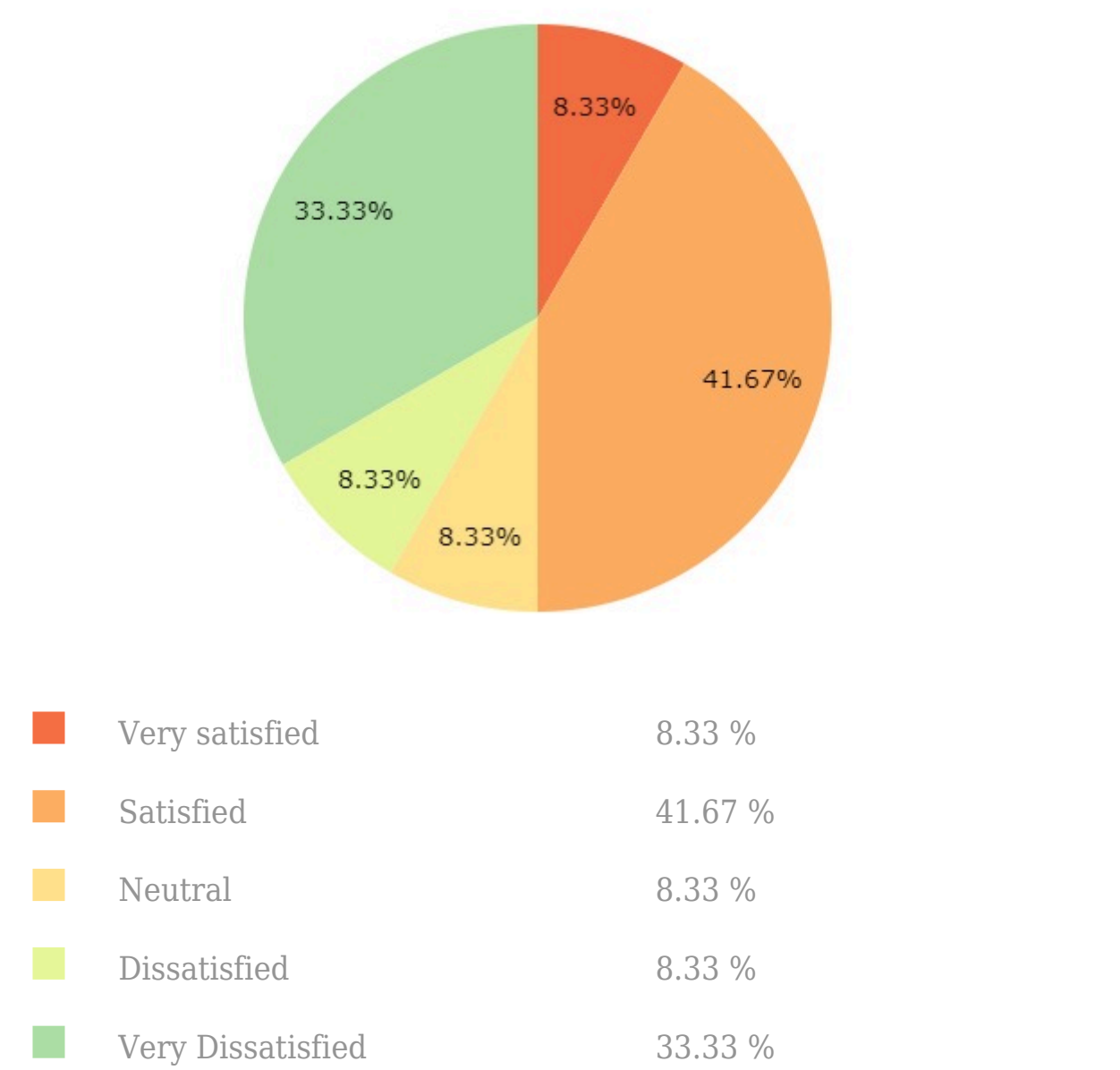
33.33 %

Q.8

Rate the employee’s commitment to greeting and introducing himself to you?

Total responses 12

Total skipped 7

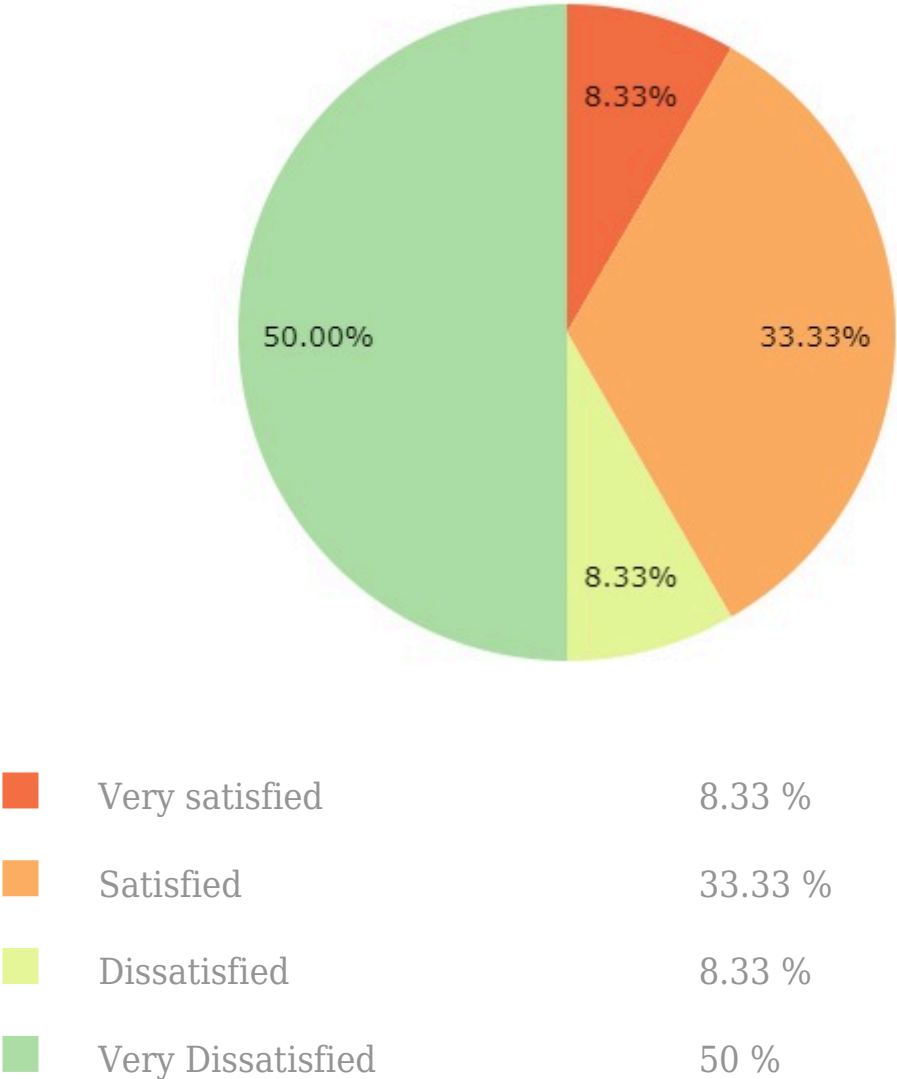


Q.9

Rate the employee’s attitude and the way he/she handles your call?

Total responses 12

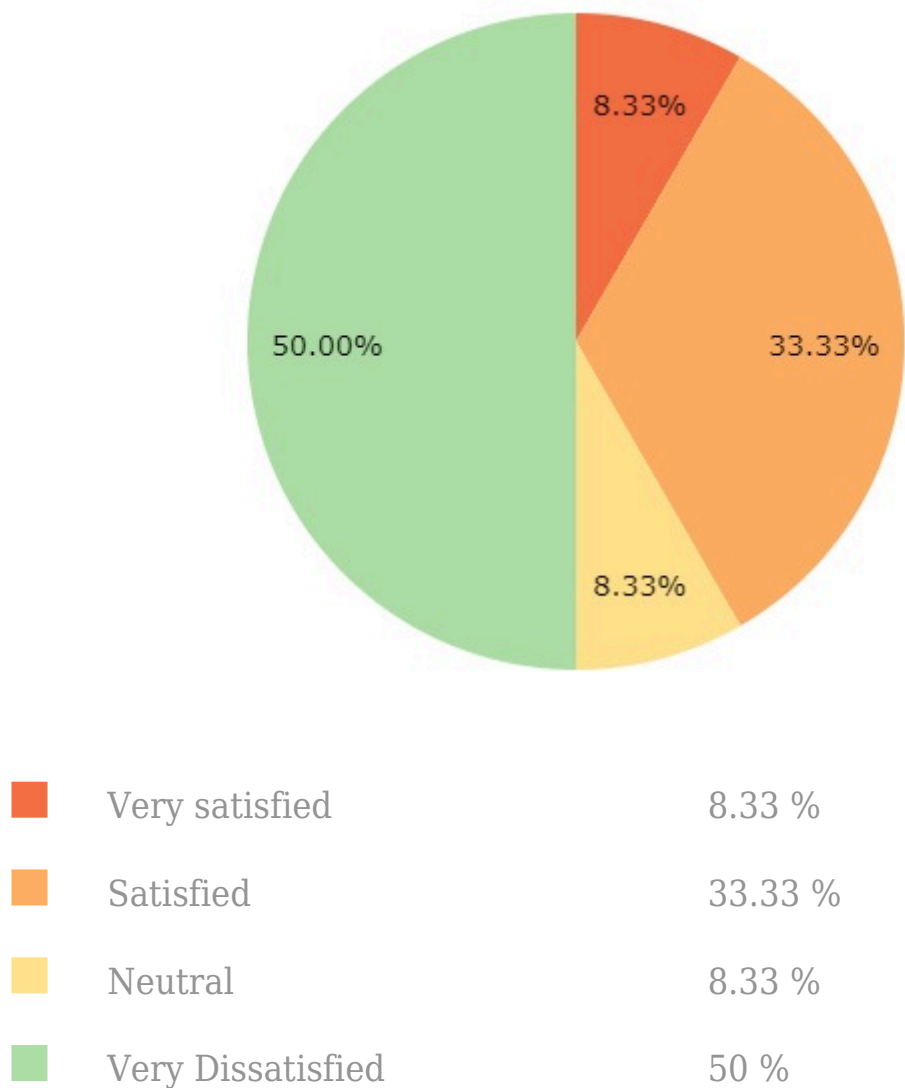
Total skipped 7



Q.10 Rate how quickly does the employee respond to your inquiries?

Total responses 12

Total skipped 7

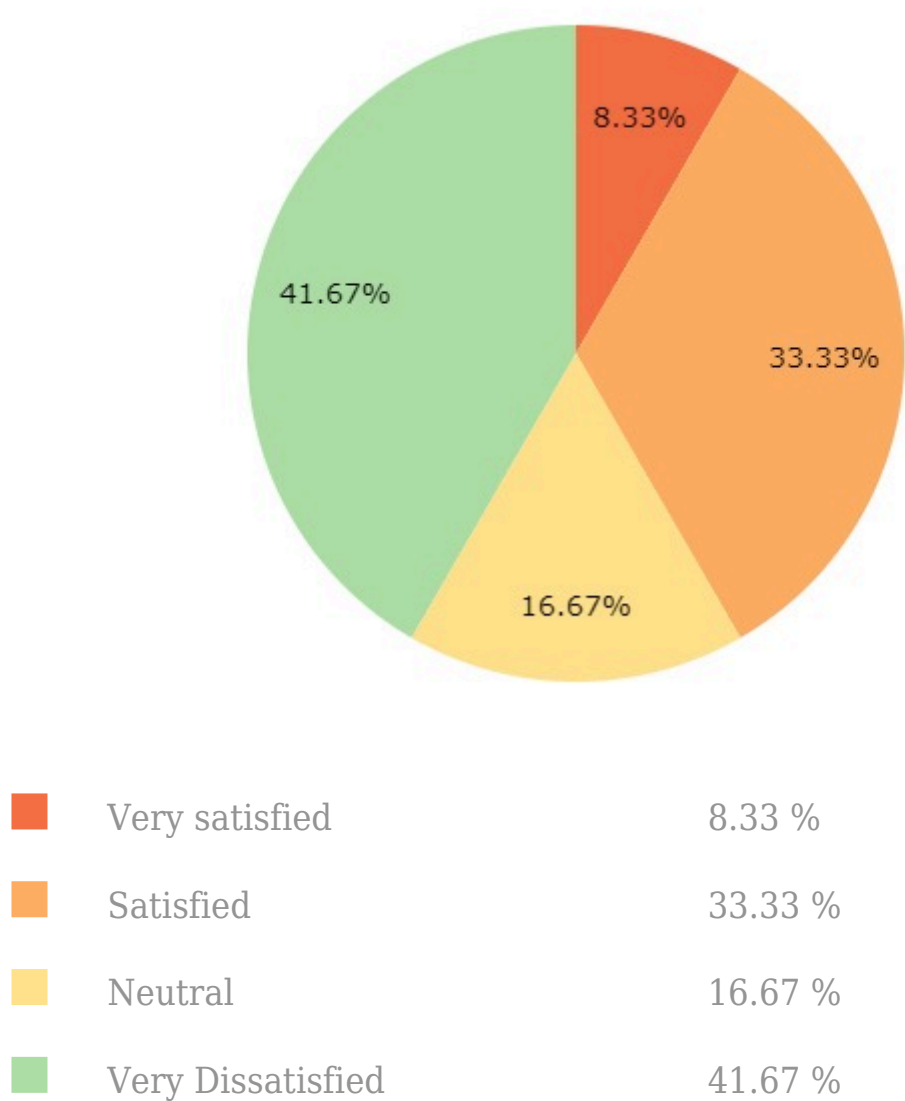


Q.11

Is the information and complaints you submitted being handled in full confidentiality?

Total responses 12

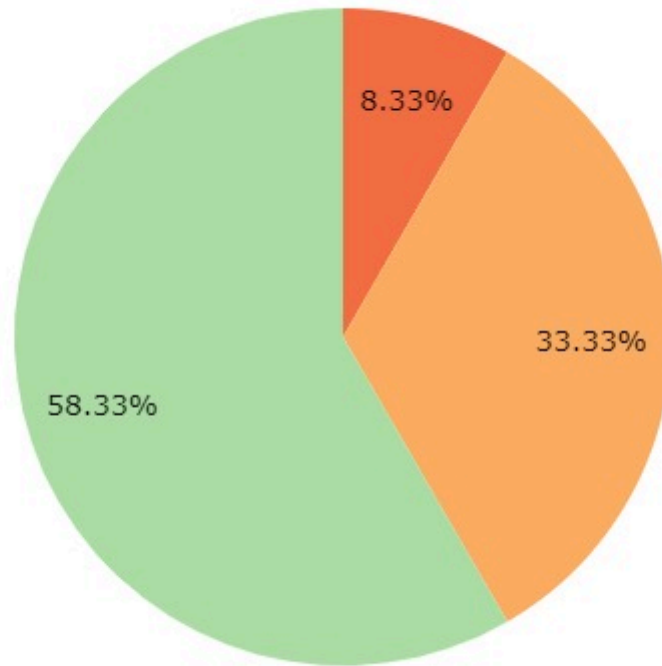
Total skipped 7



Q.12 Is the employee serving you with correct information?

Total responses 12

Total skipped 7

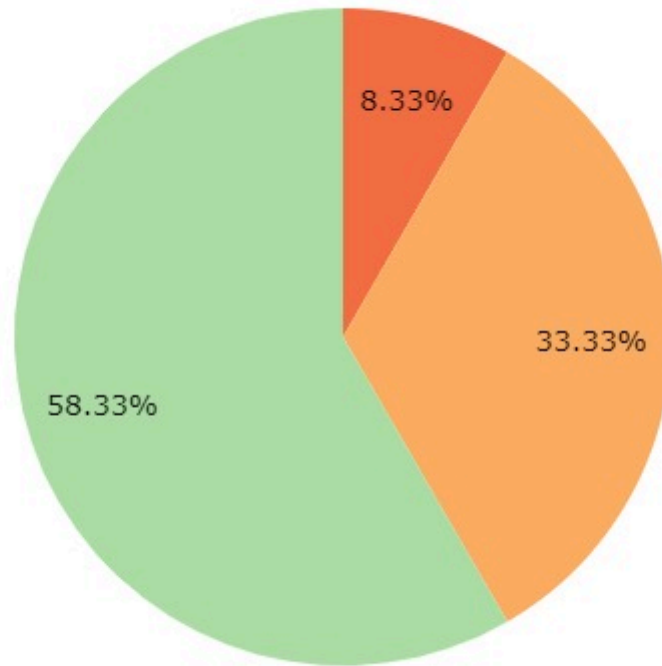


<div></div>	Very satisfied	8.33 %
<div></div>	Satisfied	33.33 %
<div></div>	Very Dissatisfied	58.33 %

Q.13 Is the employee's feedback on your inquiries clear and specified?

Total responses 12

Total skipped 7

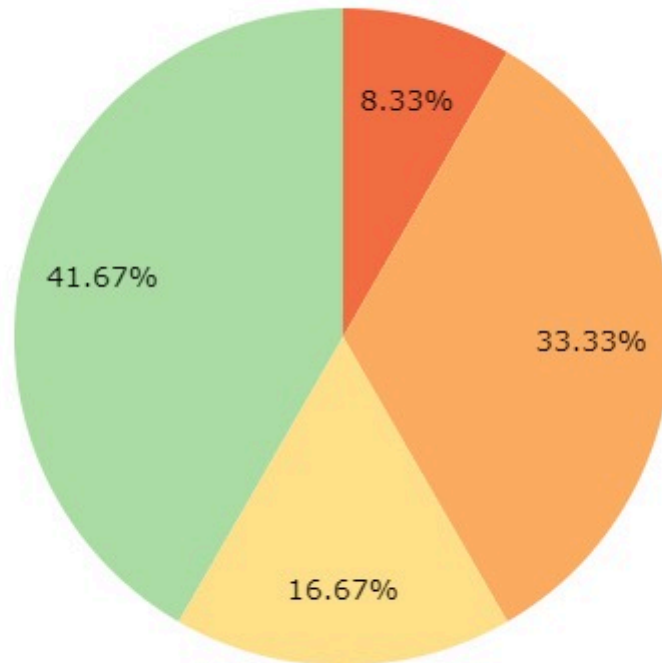


■	Very satisfied	8.33 %
■	Satisfied	33.33 %
■	Very Dissatisfied	58.33 %

Q.14 Rate the time spent by the employee while providing your service?

Total responses 12

Total skipped 7

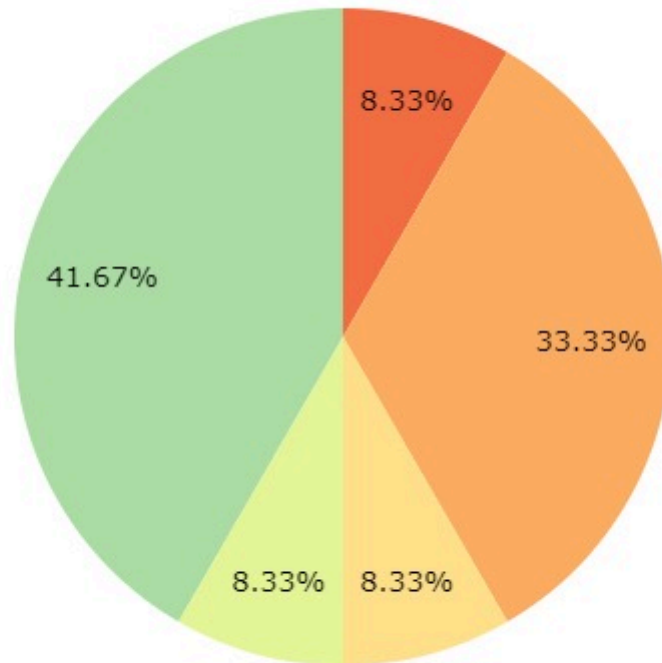


<div></div>	Very satisfied	8.33 %
<div></div>	Satisfied	33.33 %
<div></div>	Neutral	16.67 %
<div></div>	Very Dissatisfied	41.67 %

Q.15 Rate the employee's attitude when he ends the call with you?

Total responses 12

Total skipped 7

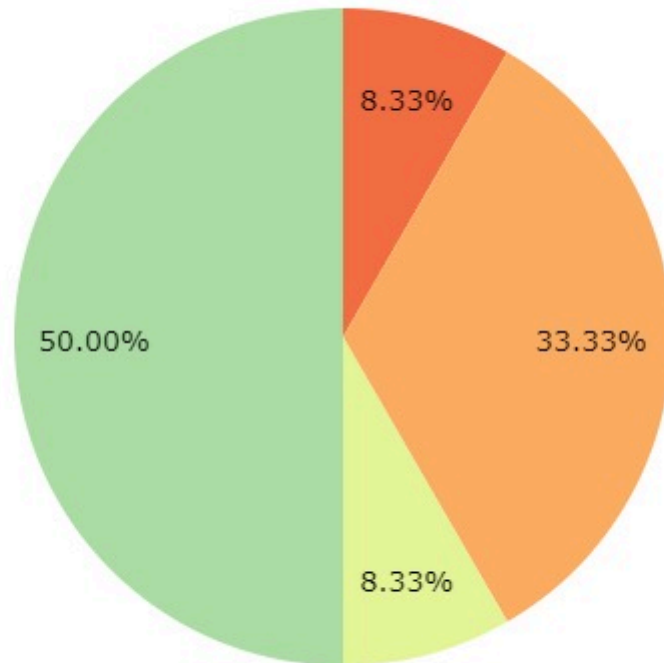


<div></div>	Very satisfied	8.33 %
<div></div>	Satisfied	33.33 %
<div></div>	Neutral	8.33 %
<div></div>	Dissatisfied	8.33 %
<div></div>	Very Dissatisfied	41.67 %

Q.16 Rate the quality of the call center services?

Total responses 12

Total skipped 7



<div></div>	Very satisfied	8.33 %
<div></div>	Satisfied	33.33 %
<div></div>	Dissatisfied	8.33 %
<div></div>	Very Dissatisfied	50 %
