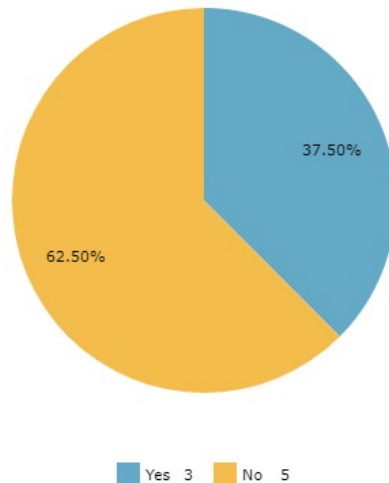


Q1 Have you ever used the Smart Patient Portal application?

Total responses : 8

Total skipped :



Q2 If yes, what are your most important remarks about the portal in terms of booking appointments, selecting a specialty and preferred doctor, and the available times for review?

Total responses : 5

Total skipped : 3

1. not user friendly, Security CAPTCHA is making crazy to open all ways, medical report requests all not good in average people level
 2. should be easy and smooth
 3. N/A
 4. No
 5. Not used Smart Patient Portal.
-

Q3 What are the preferred features of the portal that make it easier to use?

Total responses : 6

Total skipped : 2

1. Should be in Arabic and English language. Portal should be opened for 24 hour. If the appointment registered, the reminder should get the patient one day before the appointment.
 2. all requests has to be placed through portal and get SMS notification
 3. The system should use the AI, Example if the patient is diabetes the system should suggest to the patient educational material
 4. N/A
 5. Test
 6. Not used the Smart Patient Portal
-

Q4 What services do you expect to be included in the portal and your development proposals that contribute to the highest level of healthcare services?

Total responses : 6

Total skipped : 2

1. Educational material according to the patient case should send to patient on every visit
 2. Patient can request appoinment, with doctor demographic, medical report, death & birth Notification,etc, patient/service feedback system need to integrate
 3. The system should be fully AI supported, not primitive booking system
 4. N/A
 5. Test
 6. Not used the Smart Patient Portal
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