



Closing Report of the Consultation on the Role of Technology in Combating Tax Evasion (Community Opinions and Suggestions)

1- Overview of the Consultation

This consultation was launched as part of the Federal Tax Authority's efforts to enhance the use of modern technology in combating tax evasion, measure public awareness of these efforts, and gather community opinions and suggestions on developing technological solutions that strengthen compliance and transparency within the tax system.

2- Public Inputs and Feedback

- Number of participants: 36 participants
- Participating categories:
 - Government sector employees
 - Business sector
 - Individuals with knowledge of tax systems
- Interaction with the Authority:
 - The majority reported having direct dealings with the Federal Tax Authority
- Level of tax knowledge:
 - The charts showed that most participants have a good to high level of tax knowledge in the UAE
- Awareness of the "Raqeeb" system:
 - The results indicated that a large proportion of participants are aware of the system and its role in reporting tax evasion and tax violations

3- Key Findings

- There is broad support for the use of modern technologies such as artificial intelligence, data analytics, and blockchain to enhance transparency and detect non-compliant practices.
- A high level of satisfaction was expressed with the Authority's efforts in adopting technological solutions to combat tax evasion.



- The results showed that the main challenges include:
 - The need to simplify some technical systems
 - Enhancing awareness of how to use digital systems
 - Increasing communication about new technological initiatives

4- Key Recommendations

- Developing more advanced intelligent analytics systems to detect non-compliant patterns.
- Intensifying digital awareness campaigns to explain the role of technology in combating tax evasion.
- Improving user experience across electronic systems and platforms.
- Diversifying communication channels to introduce technological initiatives in a simplified and accessible manner.

5- Actions Taken / Proposed

- Leveraging the consultation results to explore opportunities for developing additional technological projects that support tax compliance.
- Enhancing awareness content related to technological solutions across the Authority's digital channels.
- Continuing the development of electronic platforms to increase efficiency and improve the user experience.