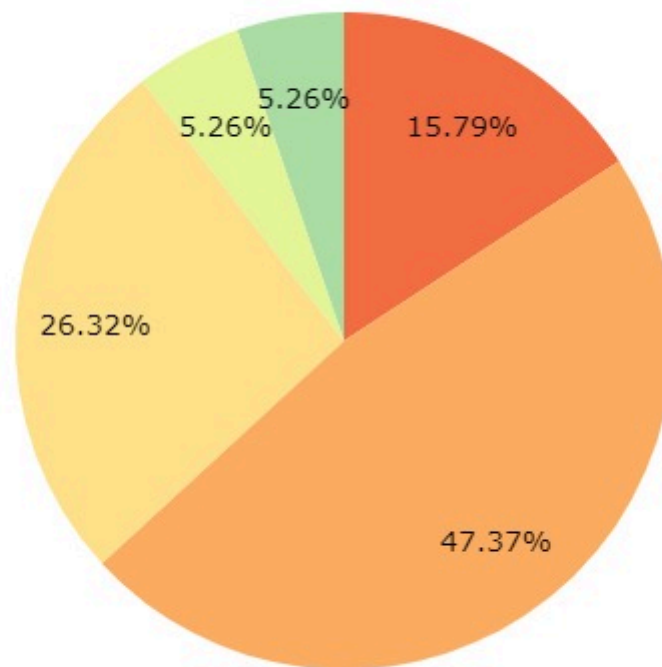


Q.1 Are you satisfied with the services provided at EHS facilities?

Total responses 19

Total skipped 0



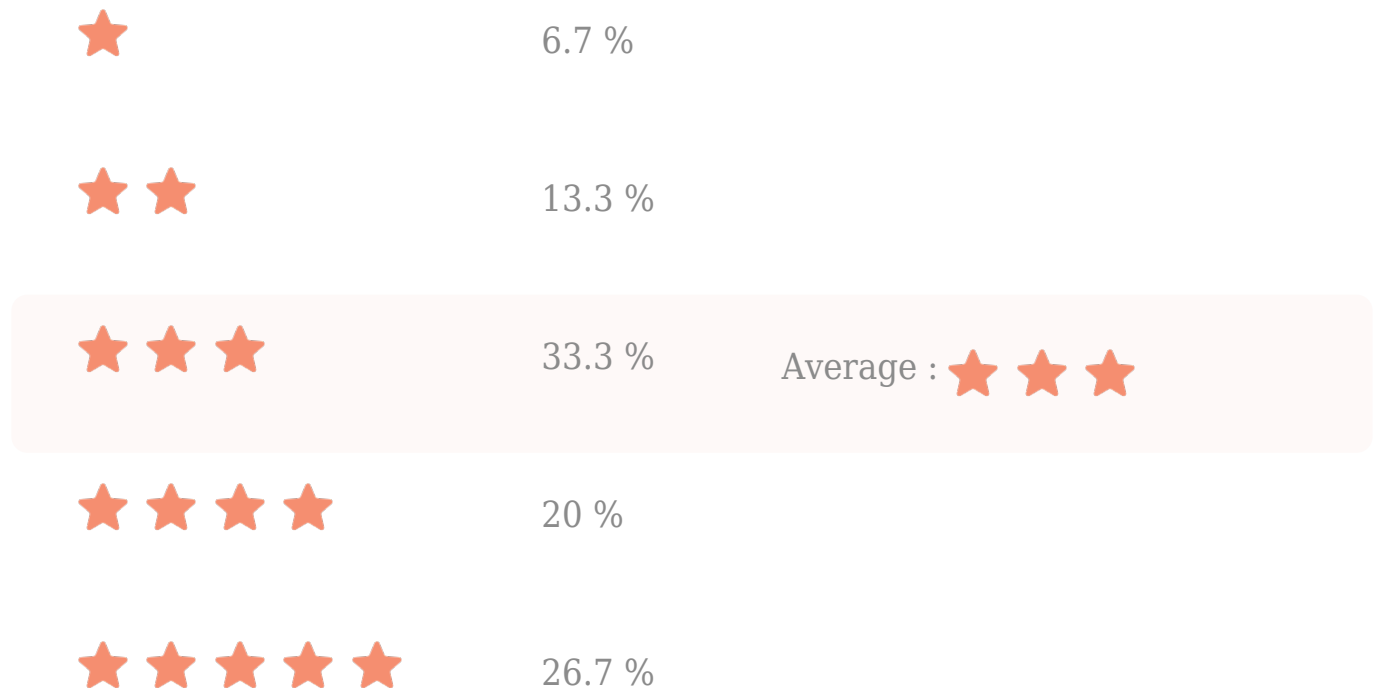
■	Very satisfied	15.79 %
■	Satisfied	47.37 %
■	Neutral	26.32 %
■	Not satisfied	5.26 %
■	Not satisfied at all	5.26 %

Q.2 How do you evaluate the digital services available on EHS website &

smart application?

Total responses 15

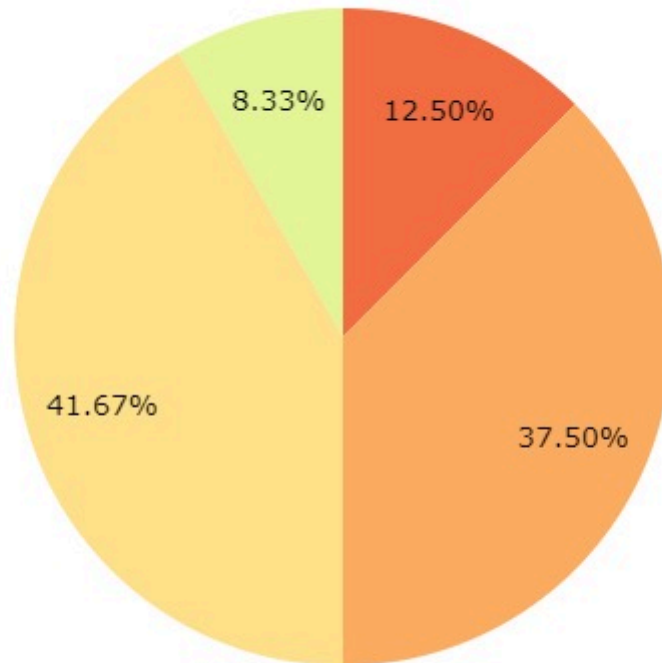
Total skipped 4



Q.3 How do you prefer to receive informations about EHS services? Via..

Total responses 17

Total skipped 2



■	Email Address	12.5 %
■	Sms	37.5 %
■	Social Media Channels	41.67 %
■	Others	8.33 %

1. Whatsapp
2. Whatsapp
3. Whatsapp
4. Whatsapp
5. Whatsapp
6. Whatsapp

Q.4 Do you have any comments or suggestions to improve EHS services

Total responses 19

Total skipped 0

1. reply faster on instagram please we wait for a long time to get replied
 2. social media is important but you dont reply fast
 3. I don't know what is your application
 4. please add language
 5. we look forward to receiving more about the services we apply for by sms or whatsapp
 6. why don't you have Whatsapp application???
 7. I would like to receive more sms about the services
 8. not bad, thank you
 9. there are no enough services on the application
 10. Improve the application please
 11. no thank you
 12. no
 13. no
 14. no
 15. No
 16. تسويق الخدمات بشكل استباقي عبر قنوات تواصل وعبر اللوحات الاعلاميه فالشوارع وتوعيه موظفي الصفوف الاماميه بالتسويق ايضا
 17. Really the EHS doing a great job, but unfortunately some hospitals directors play a major role for satisfying the customers such as a director of Al Dhaid hospital, the administration locked the door and not allowed for anyone to enter there and the director refuse to meet me , she refuse to meet me at all.unfortunately this kind of attitude affects the reputation of the EHS
 18. system suddenly logout if not working the same system and form is big if compare with mohap ...mohap is better than ehs
 19. Most of your electronic services still linked with MOHAP website!!
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