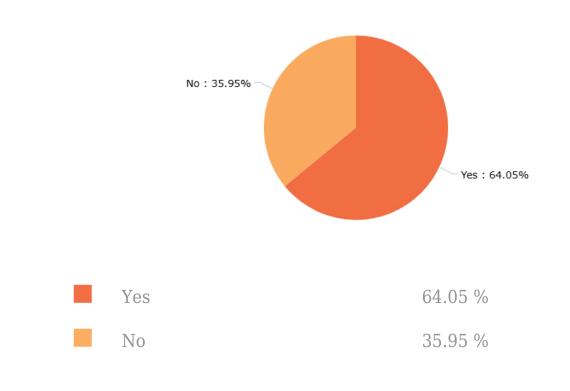


## Q.1 Have you learned about the concept of proactive service?

Total responses 242

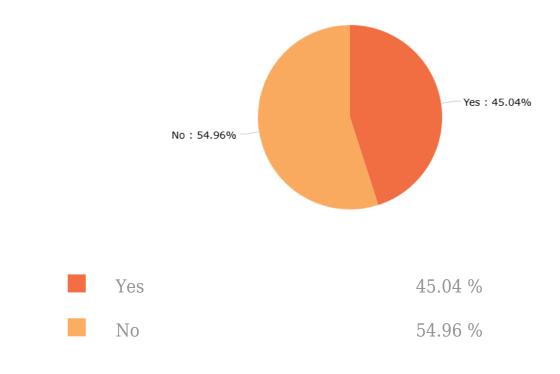
Total skipped 0



## Q.2 Have you received information about EHS proactive services?

Total responses 242

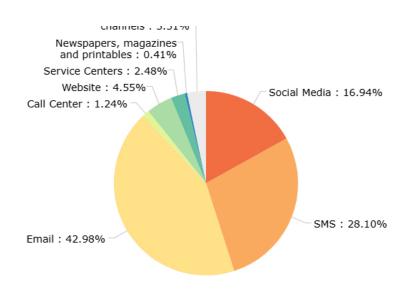
Total skipped 0



## Q.3 How do you prefer to receive information about EHS proactive services?

Total responses 242

Total skipped 0



Social Media

16.94 %

SMS	28.1 %
Email	42.98 %
Call Center	1.24 %
Website	4.55 %
Service Centers	2.48 %
Newspapers, magazines and printables	0.41 %
News and radio channels	3.31 %