

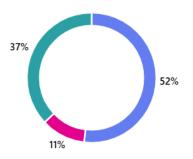
Results for Measuring Training Needs for Unified Service Center Survey

- Preferred Days
- Monday
 7
- Tuesday 5
- Wednesday 8
- Thursday 4
- Friday 3



• Training Formats:

In-person	14
Online	3
 Hybrid 	10
Other	0



Confidence in Delivering Services



HCT e-Credentials	
Provide Financial Aid	
Provide Career Advising	
Online Course Registration	
Academic Program Change	
Official Document Request	
Join Student Clubs	
Library Reference	
E-Library Reference	
Enrollment in Academic Program	
Volunteering Program	
Notice of Withdrawal	
Student System Letters	
Online Academic Advising	

Very Confident
 Onfident
 Nuetral
 Not So confident
 Onconfident

