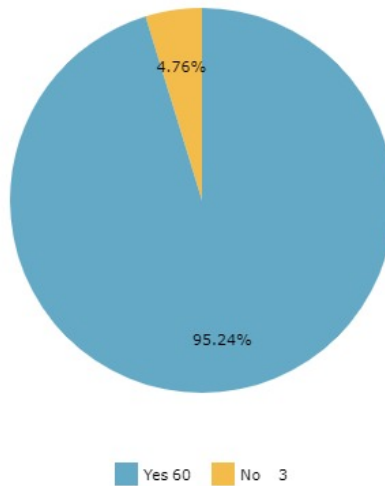


### Q1 Are you keen to follow MoHAP social media channels?

Total responses : 63

Total skipped : 0

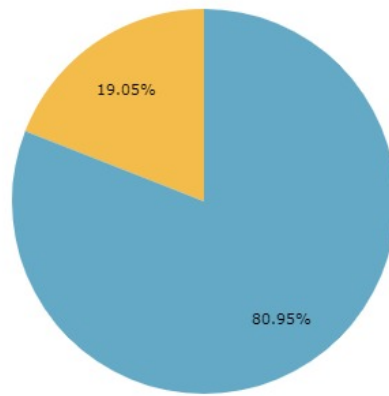


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### Q2 If yes, what is your assessment of the awareness and educational posts published on MoHAP social media channels?

Total responses : 63

Total skipped : 0



Very important and effective 51 To some extent important 12 Not important and ineffectual 0

### Q3 What are your proposals to develop the presence of the Ministry of Health and Prevention through social media channels?

Total responses : 42

Total skipped : 21

1. through facebook messages , declaration on the crowded streets ,inside big malls .
2. Mostly all the residents following the same and the govt is doing a great job
3. Automatically sending awareness posters, news etc directly to your email.
4. Absences is most important. Because there village People don't know how to make sure nd safe nd Self
5. Need to publish feel good stories from satisfied customers
6. Guide all essential information to people's through notifications every day
7. To share information from patients who suffered fro the virus to give more awareness
8. More english translation
9. ni
10. Providing extensive awareness and advertisements on social media platforms and text messages in several languages, which contributes to spreading awareness among members of society, whether they are citizens or residents
11. Try to make an app for MoHAP.
12. Thank you very much for MoHaP continue
13. Its will be highly appreciated to have in multi language and share social media and interview from some of them

14. keep updating

15. Good job

16. I would love to see more details on covid-19 numbers. As someone who has stayed home since beginning of March and only left for essentials, I would like to see more details on where all the numbers are coming from. My husband and I are a bit paranoid about

17. For E-clinic in Lactation, we need to send education material and links to important videos to the mothers. The easiest way for them and us is WhatsApp. But we cannot add all of them on our personal mobile. So we need a mobile and SIM card for the department

18. النزول الميداني وعمل توعيه من فريق الاستجابة السريعة وايضاً نشر فيديوهات توضيحية بعمل الوقاية للكادر الطبي والعامل في مجال الصحة وكيفية التعامل مع ادوات الوقاية وكيفية التخلص منها كما لاحظت في كثير من المولات والسوبر ماركت بعد ارتداء القفاز رمية في الشارع و

19. All messages should be translated into English as has been done with most messages

20. Very selective messages ...high level ...without frequent repetitions

21. Please do post more, don't be uptight about posts and diverse your content please

22. Daily short email or sms alerts until we fully overcome on this pandemic. We should be updated on new guidelines without spending time to follow news and social media.

23. لكم جزيل الشكر، أرجو أن يتم وضع مخطط توضيحي للناس عن موضوع لبس الكمامة يتضمن الفعاليات التي يمكن أن يزيلوا فيها الكمامة مؤقتاً وكذلك الأماكن التي يجب وضعها فيها ابتداءً من لحظة الخروج من باب المنزل حيث ما زلنا نرى بعض التصرفات الغريبة ممن هم فاقدي للوعي

24. Having clear and brief information about new updates! Specially in these covid times, the information provided is vague and there is definitely communication gap even when contacting the call centers

25. For accurate news

26. ITS PLAYS A VITAL ROLE IN PUBLIC INVOLVEMENT

27. Social media is an effective way of disseminating information and educate the people of UAE at the same time it is an effective tool to be aware of the concerns of staff working in MoHAP. Social media to spread the news and to received feedback from MoHAP

28. keep updating

29. Make extraordinary content to attract new followers, to be more informative and easy to follow

30. Short messages related to health awareness to be given periodically

31. make new public information and prizes for active member

32. Health Education, Social Conscience and Lifestyle improvements.

33. Keep on doing the same, i used to follow maily mohap instagram. My suggestion regarding the instagram posts, sometimes some posts are too lengthy with very small letter size!

34. twitter update

35. appointments

36. daily updating health education tips to the public both in arabic and english language in face book so that people can share it quickly and there by reach to more customers. During pandemics

special news regarding the medical care facilities available in p

37. Involve more and more people of awareness about this good information

38. twitter handle need important hashtag and update

39. Awareness

40. Building permanent and open communication channels , Availability of resources , Adapting staff needs and dealing with their concerns through regular awareness toward prevention of COVID-19 and regular discussions To reduce psychological pressure

41. There are so many health behavioral changing strategies to follow on social media to motivate the community members to participate and change so many unhealthy behaviors like smoking and eating junk food one of these strategies is social incentives which me

42. Provide short important dos and don't.