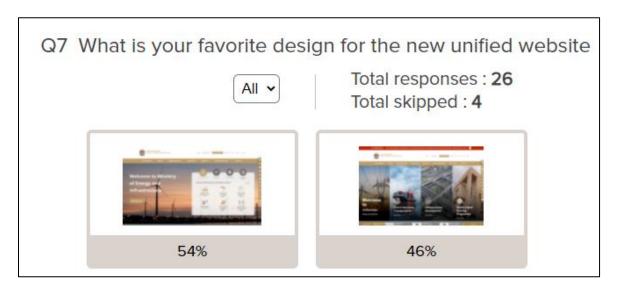
Results of the questionnaire on the unified website of the Ministry of Energy and Infrastructure

As the Ministry of Energy and Infrastructure is keen to involve its customers and its website visitors to develop and improve its unified website and its provided services, the Ministry announced its desire to take advice, suggestions and observations of the customers and the website visitors to update its unified website and highlight its services in a better way.

The Ministry has monitored the comments and observations of the participants to develop and enhance the site and services, and accordingly and based on the observations and suggestions of internal and external customers and the public and after analyzing the results of the survey, the Ministry made some updates on the mentioned pages based on the opinions of visitors, whereby the content was updated and enriched, broken links were fixed, and add more links to useful websites and web pages.

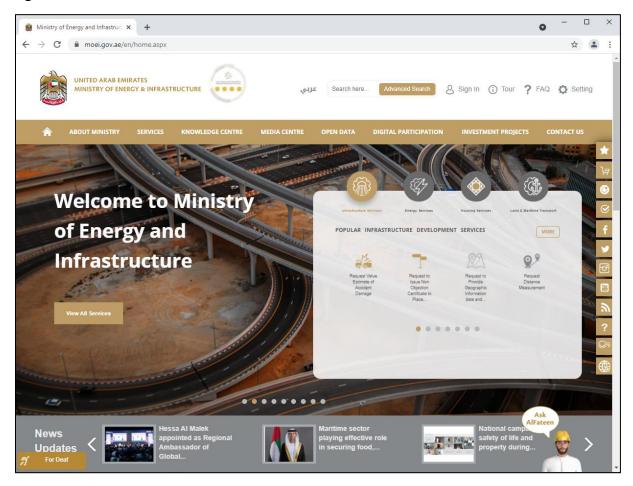
The following was also done:

1- Choosing the new design for the website, where the audience selection, which was 54% was applied to the second design...

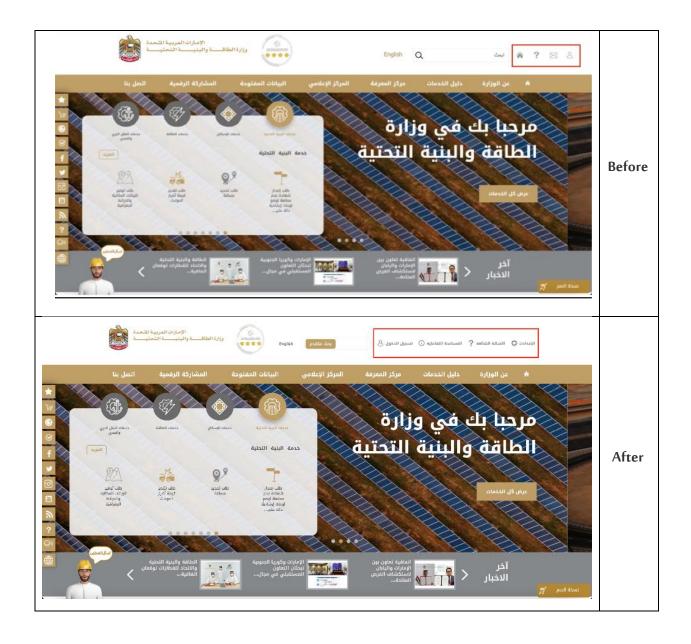


Ministry of Energy and Infrastructure' website link: www.moei.gov.ae

Image from the new website:



- 2- Some notes and suggestions were also applied to facilitate the browsing the website including:
 - a. Simplifying the method of entering the site: The symbol of each icon was written to clarify it and facilitate access to the site.





3. We cannot register a request to contact the minister: The pages have been reviewed to ensure that they are working properly & sufficiency.

Contact Minister page link: https://www.moei.gov.ae/en/contact-us/contact-minister.aspx

