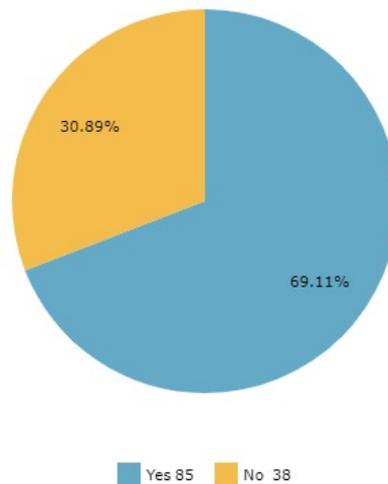


Q1 Have you obtained an electronic/smart service through the MoHAP website or smart app?

Total responses : 123

Total skipped : 1

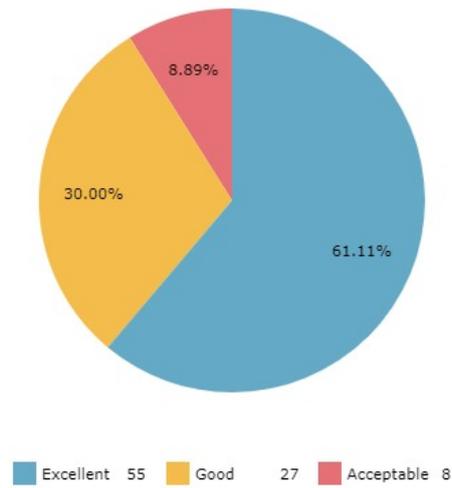


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Q2 If yes, how do you evaluate your experience in accessing the Ministry's electronic/smart services?

Total responses : 90

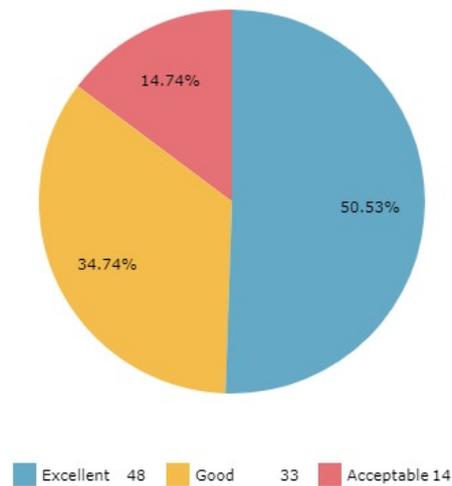
Total skipped : 34



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### Q3 What is your assessment of the awareness campaigns about electronic and smart services?

Total responses : 95  
Total skipped : 29



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### Q4

#### 1. Notes and suggestions

Total responses : 36

Total skipped : 88

1. MOHAP app is user friendly
2. Dear sir Aassalamoalikom.I think it's a very good Apps for a person.Thank you sir
3. We have repeated problems with services as WAREED.
4. keep excellant
5. Non3
6. Keep up a good work
7. Easy to Acesses
8. Especially during pandemic times smart services helped a lot
9. thanks
10. ሰናይት
11. Hello there. I dont have any electrical device and didnt recieve any to. My exams are about to start. I would like to suggest that if possible then small private schools should also get electrical device.
12. Nil
13. I have problems with fakes of Dubai...here in Germany. Why can I not have a good real contact with persons who lives in the Emirates...whom I can asking them and whom can gives me a true answer...Ruth Postels...Facebook
14. Please update once appointment open for first dose vaccine
15. Is it available for all students or only ministry?
16. its very useful
17. Easy to use
18. More marketing strategies so the message is reached out to people out there
19. I want to download the app before commenting
20. keep it up
21. vaccin
22. Nil
23. Keep ahead always
24. none
25. I can't make an appointment for the vaccine
26. update the applications
27. ممكن اتكلم مع احد الموظفين
28. great initiative
29. not user friendly at all

30. It's good and useful in this pandemic situation
  31. God bless UAE let people be blessed n be save thanks to the Rulers who never fail to give best to the people
  32. I would be waiting for my own smart device please... Do contact me.
  33. I need laptop
  34. The app has a number of errors and hasn't updated
  35. GOOD
  36. No
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