



The Digital Counseling Outcomes:

Involving the community in the design and development of the mobile application and digital services.

The Ministry of Energy and Infrastructure is proactive in implementing the digital participation methodology to achieve its goal of improving the digital services in a way that simulates the needs of every individual in society and involving the person in designing the service she/he needs, and how to provide it to design and develop a smartphone application and the digital services according to the needs of society. The Ministry of Energy and Infrastructure aimed to involve all segments of society in creating and designing the Ministry's mobile application, in addition to improving the ways of creating and designing its digital services.

The Ministry of Energy and Infrastructure cares about the opinions of every member of society, and accordingly, the observations contained in the counseling were considered when designing the smartphone application and the digital services to provide the needs of the individual and to know the preferred and easy way for the public to meet their needs and aspirations and it will be circulated to know their opinions, taking into account:

- Facilitating access to the services.
- Highlighting the communication channels.
- Easy access to information.
- Responsive website design improvement.
- Improved smartphone app design.

Accordingly, the second counseling was published entitled (Clients opinion on MOEI's website and smart app), with a presentation of the design of the new website and the design of the smartphone application to know the public's opinion of them, and how to modify the design and characteristics to suit their aspirations and needs through the following link:

<https://u.ae/en/participate/consultations/consultation?id=3013>



Participate digitally > Consultations > Clients opinion on MOEI's website and smart app

Clients opinion on MOEI's website and smart app

The subject of advice: In the framework of the Ministry of Energy and Infrastructure's endeavor to develop the website and the smart application to satisfy the public and to enhance the users' experience, this survey was created to know the public's requirements, needs and expectations that contribute significantly in supporting the Ministry's efforts.



Consultation Objective: Developing the website and smart application of the Ministry of Energy and Infrastructure.

- **Consultation result:** The Ministry of Energy and Infrastructure will study the public opinions, and implement proposals that will improve and develop the website and the smart application to raise customers happiness and satisfaction.

.To view the new designs, please click [here](#)

Dates

Opening on
28/09/2021

Closing on
07/10/2021

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Ministry of Energy and Infrastructure's New website & Mobile Design Survey

Ministry of Energy and Infrastructure's eagerness to involve its customers in developing and improving its website & mobile application so we would like to inform you that we developed new design for the website & mobile application based on the suggestion & comments received to ease the user experience and accessibility of the information

Q.1 Name

Q.2 Email

Q.3 Mobile Number

Please rate Ministry of Energy and Infrastructure's New Website Design

Q.4 What do you think of the new design of the Ministry of Energy and Infrastructure's website? ★



Please rate Ministry of Energy and Infrastructure's New Mobile Application Design

Q.5 What do you think of the new design of the Ministry of Energy and Infrastructure's Mobile Application? ★

